



SYNCO CHEMICAL CORPORATION



Synco Chemical Corporation is an **ISO 9001:2008 certified company**, meeting a **strict set of standards for a Quality Management System (QMS)** published by the International Organization for Standardization (ISO) often referred to collectively as the "ISO 9000 series".

Being ISO 9000 certified means that **Synco Chemical Corporation's QMS meets the requirements of ISO 9001:2008**, the only standard in the ISO 9000 family that can be **used for the purpose of conformity assessment**. The objective of ISO 9001:2008 is to provide a set of requirements that provides you with confidence that Synco Chemical Corporation can consistently provide goods and services that:

Meet **your needs** and **expectations** and **Comply** with **applicable regulations**.

The requirements cover a wide range of topics, including Synco Chemical Corporation's **commitment to quality**, its **customer focus**, adequacy of its **resources**, employee **competence**, **process management** (for production, service delivery and relevant administrative and support processes), quality **planning**, product **design**, review of incoming **orders**, **purchasing**, **monitoring and measurement of its processes and products**, **calibration of measuring equipment**, processes to **resolve customer complaints**, **corrective/preventive actions** and a requirement to drive **continual improvement** of the QMS.

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