



SYNCO CHEMICAL CORPORATION



What is ISO 9000?

May 2018

Synco Chemical Corporation is an ISO 9001:2015 certified company, meeting a strict set of standards for a Quality Management System (QMS) published by the International Organization for Standardization (ISO) often referred to collectively as the "ISO 9000 series".

Being ISO 9000 certified means that Synco Chemical Corporation's QMS meets the requirements of ISO 9001:2015, the only standard in the ISO 9000 family that can be used for the purpose of conformity assessment. The objective of ISO 9001:2015 is to provide a set of requirements that provides you with confidence that Synco Chemical Corporation can consistently provide goods and services that:

Meet your needs and expectations and comply with applicable regulations.

The requirements cover a wide range of topics, including Synco Chemical Corporation's commitment to quality, its customer focus, adequacy of its resources, employee competence, process management (for production, service delivery and relevant administrative and support processes), quality planning, product design, review of incoming orders, purchasing, monitoring and measurement of its processes and products, calibration of measuring equipment, processes to resolve customer complaints, corrective/preventive actions and a requirement to drive continual improvement of the QMS.

